

1. Accommodation provider is allowed to accommodate only such a guest, who is duly registered. For this purpose, the guest needs to present to the respective worker of the accommodation facility his valid ID card or passport, or another valid document proving his/her identity. Right after check in, the accommodator will give to the guest a key indicating the apartment number, and information about the allocated space inside the underground garage.
2. When an already accommodated guest enters the accommodation facility, he/she is obliged to show his valid ID card upon request, with which the staff will check that the guest is really accommodated in the accommodation facility.
3. In special cases, the accommodator can offer to the guest an accommodation which is different than previously arranged, if it is not significantly different from the confirmed order.
4. Based on the confirmed order, the accommodator is obliged to accommodate the guest from 14:00 to 18:00 – till this time the room will be booked, unless determined otherwise in the order.
5. In case the guest asks for an extension of the accommodation, the accommodator may offer him also a room that is different than the one in which the guest was originally accommodated.
6. The accommodator is responsible for damages on the property brought by the accommodated person, or for her, into the accommodation facility, unless the damage was caused otherwise. As brought property are understood objects that were carried into the premises reserved for accommodation or storage of things, that were for this purpose handed over to some of the workers of the accommodation facility for safekeeping.
7. The accommodator is liable for damage caused to left-off property only in the case when the objects were handed over to some of the workers of the accommodation facility for safekeeping.
8. The accommodator bears responsibility for jewellery, money and other valuables without limitation only if these objects were taken over by the accommodator for safekeeping, or if they were damaged by the action of the worker of the accommodation facility.
9. The right to compensation must be applied in the accommodation facility without undue delay, but no later than 15 days after the day on which the aggrieved person learned about the damage.
10. The guest can use the room for an agreed period of time. If the accommodation period was not arranged in advance, the guest will check out no later than at 10:00 a.m. on the last day and is obliged to leave the room by this time. If the guest fails to leave the room by the set time, the accommodator is entitled to charge him/her a new day of stay. In the case the room is already booked and the guest does not obey the request, or is not present at the accommodation facility, the accommodator reserves the right to write down the list of the guest's property in the presence of a three-member commission, and store the property in a safe place so that the room can be used by the new guest who booked the room.
11. In the room and in the premises of the accommodation facility, the guest is not allowed without the consent of the hotel management to move equipment, carry out any adjustments in the power network or other installations.
12. The guest is not allowed to use his/her own electrical appliances. This does not apply to electric appliances serving to guests' personal hygiene (shaving or massaging devices, hair dryers, etc.).
13. In case of the guest's illness or injury, the accommodator will secure the provision of medical assistance, or, if necessary, transportation to the hospital.
14. The guest is obliged to close water valves, turn off the lights and close windows as well as doors when leaving the accommodation facility.
15. For safety reasons, it is not appropriate to leave children under 10 years of age without supervision of adults in the room or other premises of the accommodation facility.
16. Dogs and other animals cannot be accommodated in the hotel (only according to the previous agreement with the accommodator).
17. In period from 22:00 to 7:00, the guest is required to respect the night's rest, i.e. will not disturb other accommodated guests.
18. The guest is obliged to pay the agreed price (according to the confirmed reservation) on the day of arrival.
19. Complaints of the guests and any suggestions to improve the operation of the accommodation facility are addressed to the management of the accommodation facility.
20. The guest is obliged to pay the damage caused by him/her, unless he proves that it was not caused by him/her.
21. The guest is obliged to observe the provisions of this accommodation rules. In the case of their violation, the accommodator is entitled to withdraw from the contract on the provision of the accommodation services even before the expiry of the agreed period of accommodation.
22. Each apartment has one parking place in the underground garage allocated for free.
23. The prohibition to smoke or make open fire applies to individual apartments as well as to the entire accommodation facility, including the premises of the underground garage for vehicles.
24. The guest accommodated in the Centrum Apartments accommodation facility is obliged to observe these accommodation rules. In the event of their serious violation, the management of the accommodation facility is entitled to terminate the contract with him/her immediately and without compensation.

These accommodation rules are valid from 1st January 2018.

Accommodation provider: Jaroslava Pechová